

Mississippi State University
MSU2025047 Request for Proposals (RFP) Q&A

Online Proctoring System

March 9, 2026

Q1. Approximately what percentage of your online students currently (A) complete exams at your institution's on-campus testing center, and (B) utilize an alternative proctoring location or an approved individual proctor?

A1. Based on data, 49% of the students in a course requiring our current proctoring software are online, with 51% noted as on the main campus. However, this is a rough estimate and may not be accurate based on how our courses are coded. If students are using an alternative proctoring solution as required by their instructor or other circumstances, we have no way of tracking that information.

Q2. What is the current process for distance learning students to access or request testing services through your institution's on-campus testing center?

A2. 2) If students are local enough to our on-campus testing center, they would just call or use the digital form to set up a test-taking time with the testing center.

Q3. Will you accept a proposal from a company outside the US?

A3. Yes

Q4. Will you accept financial records audited by a company outside the US?

A4. Yes

Q5. We are showing that your current usage is at 8,859 users and about 89% through your current agreement. Would you consider a higher user volume?

A5. Unless there is a drastic increase in overall enrollment, I doubt that we need to consider a larger use case at this time. However, that may be something to be negotiated later if there are data stipulations within the institution. But at this point, not anticipating a greater need.

Q6. With regards to the PCI compliance requirement, is MSU considering a student pay model?

A6. That is not our intention at this time.

Q7. If we are submitting our response through Bully Buy, do we need to fill out the “Items” tab or will the Pricing Proposal suffice?

A7. You can but it is not necessary.

Q8. Can you please clarify what you mean by the question, “Please outline the process to submit and retrieve test information.”?

A8. Basically, can the process of viewing the proctoring log by faculty be outlined in detail: how will faculty access the test, how will they add proctoring to the exam, how will they view the results of the proctoring to know if they need to follow up, etc.